



Description of French Medical Emergency Services - Paris

If an emergency medical situation arises which you feel requires immediate medical assistance, the following information will be helpful.

Pompiers (Fire Brigade Department): dial **18**. The *pompiers* may send one of their own ambulances or they may alert S.A.M.U., or SOS Medecins. They arrive on the scene faster and can provide basic life support. If a patient's condition is unclear or appears critical, a car with specially trained firemen is usually sent ahead to administer first aid.

In France, the **S.A.M.U.** is the national emergency organization. It has a 24-hour service and gives medical assistance for all medical emergencies. Its ambulances are manned by teams of trained personnel, and are equipped with emergency equipment for any cardiac or respiratory resuscitation. To reach SAMU, simply dial **15** or **01 45 67 50 50**.

S.A.M.U. should be called for life-threatening conditions that require the assistance of trained medical professionals. These include: cardiac or respiratory emergencies (chest pain and/or shortness of breath), severe bleeding, severe asthma, stroke, and trauma resulting in multiple injuries.

Be brief and concise when speaking with S.A.M.U. and give the precise address or location (if at home or in another building, please indicate the floor and the door code if any), your phone number, the caller and victim's names, the age of the victim and a description of his medical condition.

You may be transferred directly to an English-speaking specialist in the emergency services who will identify the type of emergency based upon the information you give (he/she may decide to refer your call to another ambulance service, i.e. SOS Medecins, in the case of a less critical emergency). SOS Medecins is a private company for less critical medical emergencies and house calls. They can be reached at **01 47 07 77 77**.

A family member or bystander who is aware of the situation may escort the emergency medical team if needed.



Paris - Emergency Services – Telephone Numbers

See also list of doctors <http://photos.state.gov/libraries/france/5/acs/paris-doctors.pdf>

Emergency numbers are listed in the front of all telephone directories

U.S. Embassy

Tel: 01 43 12 22 22 (switchboard)

In case of emergency during office hours, dial 0 (zero) and ask for the Special Consular Services Unit; after office hours ask for the Duty Officer.

Police (*Police Secours*)

Telephone: 17

Fire Department (*pompiers*)

Telephone: 18

S.A.M.U.: (National Emergency Medical Team/Ambulance)

Telephone 15

Tel: 01 45 67 50 50

SOS Medecins (*private company for emergency doctors*)

Tel: 01 47 07 77 77

SOS MEDECINS is a private company for less critical medical emergencies and house calls.

Ambulance: Sainte-Marie

Tel: 01 48 42 22 00

American Hospital: 63 blvd. Victor Hugo, 92202 Neuilly

Tel: 01 46 41 25 25

Anti-Poison Center:

Tel: 01 40 05 48 48

Hôpital Cochin: (Emergency Services)

Tel: 01 58 41 27 21

Emergency services for Burns

Tel: 01 58 41 26 49

Hôpital Necker (*Children, Emergency Care*)

Tel: 01 44 49 40 00

146-151 rue de Sevres 75015 Paris

Hôpital Percy (*For very serious burns*)

Tel: 01 41 46 60 00

101, avenue Henri Barbusse, 92140 Clamart

(switchboard)

SOS Dentists weekdays 7:00 am – 6:00 pm
(Private company for emergencies) weekends 6:00 pm – midnight

Tel: 01 42 46 11 20

Tel: 01 43 37 51 00

SOS Drugs (Hôpital Marmottan) (private company for emergencies)

Tel: 01 45 74 00 04

SOS Drogue International 61 rue Pajol, 75018 Paris

Tel: 01 55 87 55 55

Emergencies for Drug Addicts

Tel: 01 42 09 07 07

SOS Help English-speaking hotline open daily

Tel: 01 46 21 46 46

(Only from 3:00 p.m. - 11:00 p.m.)

Pharmacies (open 24 hrs):

Pharmacie des Champs Elysées

Tel: 01 45 62 02 41

84, avenue des Champs Elysées

75008 Paris

Grande Pharmacie Daumesnil

Tel: 01 43 43 19 03

6 place Felix Ebou

75012 Paris

United States Embassy

American Citizen Services

4, avenue Gabriel

75382 Paris Cedex 08

France

Website: <http://france.usembassy.gov>

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